



**ANNUAL REPORT** 

**STRATEGIC GROWTH** 

**PROGRAMS & PARTNERS** 

FINANCES & FUNDRAISING

**WWW.ACHF.ORG** 

ELEVATING HOW THE WORLD CARES FOR ORPHANED CHILDREN

Because no child should be abandoned to raise themself, A Child's Hope Foundation exists to

## EQUIP ORPHANED & July Children

with skills, resources, and community so they can improve the trajectory of their lives.



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#### **HOW WE ARE DIFFERENT**

We transform orphan care by providing an operating system to align and support all stakeholders who help children thrive on their way to a loving family environment.



Donors • Caregivers • Policy Makers • Volunteers • Therapists • Social Workers Government Agencies • NGOs • Orphanage Directors • **Kids** 



#### **Skills at Scale**

In 2002, when we took volunteers to Haiti to build an adoption orphanage, we could not have guessed how that seed of service would grow. Now, 20+ years later, our team is like a hive of worker bees, spreading best practices to care providers in the orphan-care space. We are pollinators, helping individuals connect and share their own ideas with us, which we then share with others.

Our strategy to get orphans into families has evolved over the past 21 years. This past year we discovered how the tools we developed along the way are valuable in a variety of settings beyond orphanages, including promoting foster care and reunifying children with their families. Not only are the tools valuable, but they also have built-in measures to demonstrate their impact.

We've seen that governments pass legislation to help get kids into loving homes, but they need additional help to implement. A Child's Hope is galvanizing a global network of organizations who are involved in the space to accelerate progress for these kids.

## AND WE ARE FINDING SO MANY PEOPLE EAGER TO COLLABORATE!

As we've forged these relationships over the past 18 months, we've repeatedly heard the same thing from government leaders, orphanage directors, caregivers, and other supporting organizations around the world: **they no longer feel alone in their burdens!** 

As organizations continue to ask more from us, we want to be known globally as specialists that can equip those working to help orphaned children, whether a foster parent, an adoptive parent, or a government worker in a developing country.

At the heart of what we do, we're finding that the most leveraged and sustainable way to help orphaned children is to build skills for those who are already working with these kids. These are the people making



a huge difference—who could do ten times more good if they were properly equipped and didn't feel alone and burnt out. What's most exciting is that this is a method that scales!

This report shares how we are doing this work in Baja, Mexico, and how we now teach our practical system to our partners around the world. The demand for our assessments, skills-first coaching, and improvement roadmaps is pressuring us to grow, especially since we're working to make it globally accessible. And our existing partners keep asking us one question: What else do you have for my team?

Our work now is to become a trusted platform for impact, where anyone wanting to help orphaned and abandoned children can plug in and gain skills, community, resources, and find a hopeful outlook for themselves and for the kids.

IF WE ACT NOW, AND SCALE RIGHT, IT CAN MAKE ALL THE DIFFERENCE. LET'S DO THIS TOGETHER!



Hut Miles

KENT WHITE EXECUTIVE DIRECTOR DECEMBER 2023

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## 21 Years for the Kids

2002

3 board members form H.E.L.P. International; renamed A Child's Hope Foundation later that year

2002 -2006

#### Built and ran a Haitian adoption orphanage



Nearly 500 volunteers built the orphanage. Since its opening, over 1,000 children passed through this home on their way to adoptive families.

2007

#### First of 258 service trips to Baja, Mexico



We hosted 27 trips over the first seven years of this program, and now host more than that each year.

2015

9 service trips—twice as many as any previous year

2019

#### A private family foundation funds all staff salaries

100% of additional donations now go to programs impacting kids.

2019

#### 2 Mexican orphanages begin the Thrive Program

Homes on this path are regularly measured with the Thrive Assessment. We help them define and follow Improvement Roadmaps toward becoming certified.

2020

#### Baja Region defined and staffed



A small, local team coordinates the Thrive Program with the children's homes and cooperates with government entities.

2020

### Child Hope Plans are piloted (later expanded to our Child Advancement Priorities)



Children receive structured therapy, mentorship, and educational support. Biannual grants supplement caregiver pay to a livable wage.

2022

#### First orphanages become A Child's Hope Certified



Today 47 homes are on the path to certification as environments where orphaned and vulnerable children are thriving.

2022

Began working with 6 international partners to take the Thrive Program and other services to children around the world

2023

Hosted our 10,000th service trip volunteer in Mexico

#### 4

## Hope Keeps Growing

**BAJA THRIVE TEAM - 2023** 

Since 2007, the State of Baja California in Mexico has been where our programs are anchored. For 16 years we've tweaked our offerings and tested new programs with a growing number of children's homes in Baja. It is the only location in our global efforts where our Thrive Team members on the ground are paid as A Child's Hope staff. In many ways, our Baja Thrive Team and Orphanage Partners are the model for what is possible with our Deployment Partners and their Children's Homes around the globe. We are encouraged by the results we are seeing in Baja!





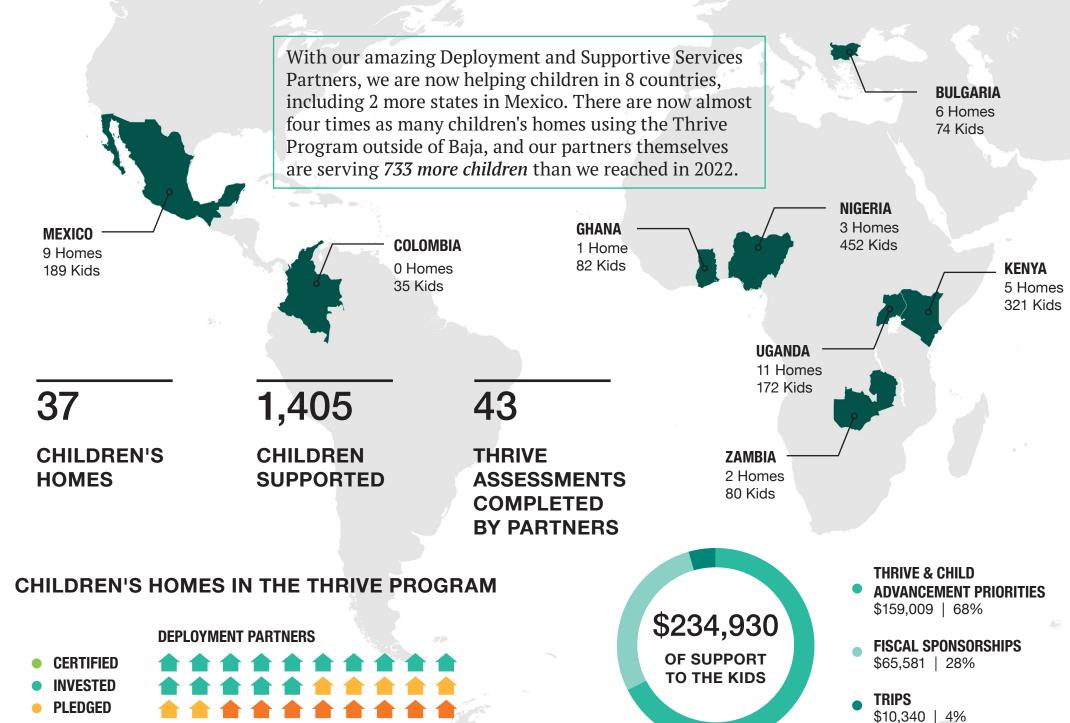
CAPABLE

## **Expanding** our Impact

#### **DEPLOYMENT PARTNERS - 2023**

In 2023 we landed on a new strategy: take what we learn in Baja, Mexico, and teach our Thrive Program to organizations working with children's homes around the world. At this point, NGOs are lining up faster than we can train them—and they're more interested in our tools than in monetary grants. With the help of these Deployment Partners, our Thrive Program can spread globally to caregivers and children with minimal cost, staffing, and time requirements on our part.





#### **U**

## **Aligning with Global Efforts**

The <u>United Nations' 2030 Agenda for Sustainable Development</u> provides a plan for shared peace and prosperity. At the heart of this plan are 17 Sustainable Development Goals, which are a call to action for all countries to heal the world's ills. A Child's Hope agrees that ending poverty goes hand-in-hand with the UN's blueprint for improving health, education, and equality.





A Child's Hope Foundation supports the Sustainable Development Goals

As our global partners implement the Thrive Program, they raise the standard of care for orphaned and abandoned children. These children receive their basic needs of shelter, food, and clean water. They have access to education, healthcare, and healing from trauma. These children have real hope for breaking the cycles of poverty, violence, neglect, and inequality that landed them in the orphanage system.

These children will bring hope to a world that needs peace and prosperity for all its people and creations.

Our work to help children thrive and have the means to succeed as adults overlaps with 12 of the UN's Sustainable Development Goals for peace and prosperity.





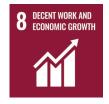




















## **Care and Leadership Institute**

SKILLS AT SCALE



As we've spread our Thrive Program through Deployment Partners around the world, we've seen demand in the orphan care space for **more training**. Most caregivers are uneducated, but have a huge desire to do good and improve their skills. A Child's Hope has a unique opportunity to help these caregivers become professionals. We will define the standards of orphan care around the world, and spread this knowledge through an online platform: **the Care and Leadership Institute.** 

We will build an app with online courses, materials, and certification modules that caregivers can access anytime, from their phones, in their own language, at a 7th-grade education level. The app will also host an online community where anyone working in the orphan care space can collaborate and coach each other.



The Care and Leadership Institute will **SCORE** impactful wins for children by elevating their caregivers' capacities.

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# PROGRAMS, & Partnerships



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## **Our Programs Drive Change**



#### **Courses & Coaching**

We educate and coach our partners through our Thrive Program, which gives them a unifying operating system that prioritizes all other offerings.

- Semi-annual Thrive Assessments with each Orphanage Partner
- Custom Improvement Roadmaps that prioritize needs and projects with each Orphanage Partner
- Continuing education grants, courses, and certificates for caregiving and home management
- Ongoing coaching for Deployment Partners, Orphanage Partners, and caregivers
- Certification and annual recertification of our Orphanage Partners as Thrive Certified Homes



#### **Communities**

In order to alleviate loneliness in the orphan-care space, we invite leaders of governments and NGOs to join The Collective and solve challenges together.

- Create sub-groups within The Collective to facilitate peer coaching between professionals in similar roles (orphanage directors, government leaders, donors, NGOs)
- Host virtual events (town halls, focus groups)
- Facilitate in-person conferences
- Maintain a directory of organizations that provide resources to children (therapy, education, etc.) so they can connect with each other

## **Our Programs Drive Change**



#### Volunteering

To inspire lifelong humanitarians, we provide several options for volunteers to get involved.

- Service Trips for individuals, families, and private groups
- Extended Volunteers live at a children's home for several months to provide support and mentorship
- Staff Volunteers fill a variety of administrative needs
- Task Forces are tactical teams that collaborate on a specific project request



#### **Grant Matchmaking**

We recruit and match donors to vetted opportunities that make measurable impact in the following categories:

- Immediate Needs food, medicine, etc.
- Infrastructure Needs better living conditions
- Long-term Needs/Child Advancement Priorities education, mental health healing, life skills, family placement, transition to adulthood
- Organizational Needs develop staff of children's homes, government agencies, and NGO partners
- Systemic Change equip care providers to meet higher standards, implement policy, and accelerate getting kids into families



## **Baja Thrive Program**

Because of corruption in so many orphanages, donors often question whether their giving reaches the children. We developed our Thrive Program to validate the effectiveness of each home's leadership, which ensures that the children who live there can truly hope for a bright future.

### Baja by the Numbers

These numbers represent the good that the Thrive Program has done in Baja, Mexico. In other parts of the world, our Deployment Partners and The Collective use this tool to do similar work and to inspire us in additional applications for its use.

3,213 **INDIVIDUAL & GROUP** THERAPY SESSIONS



"Thank you because here, I have a family."

– Child at Rancho La Hermosa

**KIDS SUPPORTED** 

**ORPHANAGE PARTNERS** 

**THRIVE ASSESSMENTS** 

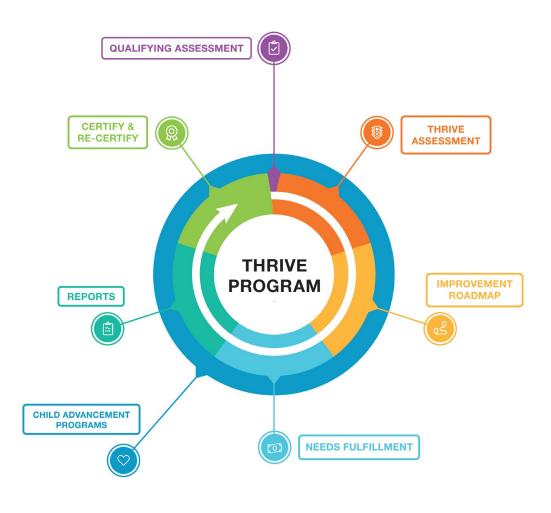
**TUTORS SUPPORT LEARNING FOR** 

141 **CHILDREN** 

DISTRIBUTED FOR CHILD **ADVANCEMENT PRIORITIES** 



#### **Baja Partners**



Nuestra Familia in Tijuana, Mexico, achieved their orphanage certification in June 2022. 18 months later, in December 2023, they were the first home to receive a perfect score in all 15 standards of care. Their 37 children are thriving!



It's so important to know that we are not alone, but that working together to help these children is the work of God. He brings people that are needed, like those at A Child's Hope, to help us have success with helping these children. It is not only our success, but the success of many, and for that I thank God."

DANIEL AGUINAGA, PASTOR RANCHO LA HERMOSA



We are going to continue doing our best, we're going to work hard at school, and we're going to make sure that these kids not only dream, but can make their dreams come true through their efforts."

JUAN VILLAGRAN, DIRECTOR NUESTRA FAMILIA

Twice each year our Baja Thrive Team conducts the Thrive Assessment with each Orphanage Partner, which shows how well the home satisfies 15 standards of care, drawn from the United Nations' Rights of a Child. The team then works with each home's director/s to customize an Improvement Roadmap, which spells out the next steps toward certification.

The Improvement Roadmap identifies one- and-done projects as well as **ongoing support that will have the most significant impact** in helping the orphanage and its children make progress. With these needs defined, we give grants, knowing that the next assessment and Improvement Roadmap will hold the directors accountable for the use of our donors' funds.

When an orphanage meets requirements, including annual training in trauma care, financial transparency, ongoing therapy for the kids, and an overall thriving measure on the standards of care, they become A Child's Hope Certified as a trustworthy home where children thrive!

## **Impact Through Partners**

Loving, yet often-uneducated orphanage leaders no longer have to guess how to raise traumatized children into successful adults. In line with caregivers' goals, our Deployment Partners show them how to apply the 15 standards of childcare defined by our Thrive Assessment. Deployment Partners are key to measurably improving the lives and adult outcomes of all children who pass through any type of care facility, whether that be orphanages, foster homes, daycare, or other forms of childcare.





As a programs director, I have learned how to offer better services to the children in these homes from the Thrive Assessment trainings I've received, and how to do better reporting from the assistance I've been able to get."

#### **RHODA BAKUNZI** PROGRAMS DIRECTOR AT 92HANDS UGANDA

Our Deployment Partners are organizations throughout the world who are already connected to children's homes in their local areas. Our Thrive Program is about training these partners to implement the Thrive Program with their networks of children's homes. We give ongoing support in the form of coaching calls with A Child's Hope Foundation's Programs Team, as well as grants and a community of peers in the childcare space.

[Working with the Thrive Program, it feels like I have people holding my hands."

#### **JAYNE KABURA MUTAHI**

**DIRECTOR OF ST PAUL'S CHILDREN'S CARE CENTRE, NAIROBI, KENYA** 





92hands, our Deployment Partner in Kampala, Uganda, lifts homeless women from the slums, houses them, trains them as caregivers, and pays them to take care of 5 to 7 foster children. In supporting these foster mothers, 92hands uses the Thrive Program to assess and elevate these small homes.

When you go to children's homes with more than just telling them what the law says, and you actually... empower them, to give them very practical assistance and support, that makes a huge world of difference... For us, it's a breath of fresh air and a prayer answered."

#### PETER K MUTHUI

**DIRECTOR & CO-FOUNDER OF** CHILD IN FAMILY FOCUS - KENYA





Every parent knows the fear of losing a child in a crowded city. That stress escalates when the child can't communicate to help himself. This was the nightmare that the Oweno family faced.

#### **FAMILY REUNIFICATION**

In November 2022, Garden of Hope Children's Home received a 12-year-old boy whom they suspected had autism. He had wandered away from his home and was found on the streets of Nairobi. He was unable to verbally communicate and could not identify his family. All he could do was write his name, Natori Oweno\*, and the name of his school, Bondeni. Unfortunately, "bondeni" in Swahili means "in the valley", and there are several such schools in Nairobi and its suburbs.

The home's director, Pauline, called several "Bondeni" schools, asking if they knew a boy with his first and last names, but none claimed him. In the meantime, young Natori would pack his bags every morning and wait by Pauline's door, hoping to be taken back home. She felt helpless and distressed for him.

In December 2022, Child in Family Focus used a grant from A Child's Hope to hire Eva, a social worker. Eva quickly discovered that many of the children had been unintentionally separated from their families who still wanted them. For Natori, Eva personally visited all the "Bondeni" schools in the area. Finally, she found the school where the teachers recognized the boy.

On February 1, 2023, Natori Oweno was picked up by the local children's welfare officers and accompanied back to his home for a happy reunion after three months of being lost.

<sup>\*</sup>Name and photo have been changed

## **Building Community**



An organization whose work aligns with at least one part of A Child's Hope's mission. Our Network Partners have access to our tools, resources and each other, as well as monthly learning forums in the The Collective. Most of our partners are in this category, and it includes organizations who may transition to either a Deployment or Supportive Services Partnership.

#### **DEPLOYMENT PARTNER**



An organization that trains their staff to administer the Thrive Program in their local context. We give ongoing coaching and financial support to our Deployment Partners as they implement the Thrive Program for all the children's homes they are connected to.

#### SUPPORTIVE SERVICES PARTNER



An organization that delivers a specific service to children's homes, such as mental health therapy or education support. These partners fulfill needs that are identified by Orphanage Partners working toward their Thrive Certification.



Before BLR, there were not as many opportunities to get close to the kids, or they were too shy or reserved to connect with. Thanks to your reading program and my new interactions with [the children in the program], we are becoming closer and communicating more. Now they look for me and ask me for advice."

#### **ITZEL MAYORGA**

A CAREGIVER AT CASA HOGAR SION A.C.

#### SUPPORTIVE SERVICES PARTNER: BLR

The Books Libraries Reading (BLR) initiative is an interactive program that helps children learn to and love to read. Six of our Orphanage Partners in Baja, Mexico, have adopted the program, which matches books to the child's interests. BLR sources new and used books for their mobile library or for placement at the homes' growing libraries. Reading is encouraged through book parties, posters highlighting the children and the books they've read, rewards, and having adults at the home join in the reading challenges.

This year, children who had never before read a book were part of the 195 kids who read 1,679 books!

A Child's Hope Foundation gave \$13,955 for BLR to purchase books and library supplies.

## **Networking for Greater Good**

In April 2023, together with Mexico's family services, Desarrollo Integral de la Familia (DIF), our Baja Thrive Team hosted the first-ever Hope Training Conference. **121** Orphanage Directors, psychologists, and other leaders in child social services attended the conference. All **7** Baja California municipalities sent a representative, as did **10** DIF teams, **45** orphanage homes, and **4** other organizations in the sector. Our team's relations with DIF have continued to deepen, which has meant better communication and training with orphanage directors, and children's documentation being processed faster to get them into family-style orphanages or placed with their relatives.

The graciousness of [A Child's Hope] to connect us to potential government partners [and] the professionalism of Cameron and Jaime working through the logistics has been very helpful. The [Thrive] Program has been absolutely embraced by our team of seven people in Uganda...They have embraced it as their own and are moving faster than any of us could have expected."

#### FRANK GARROTT

**DIRECTOR OF BOTH ENDS BELIEVING** 



## **Networking for Greater Good**



[A Child's Hope] is very good at networking, not just with organizations in Mexico, but organizations all over the world. When I tell A Child's Hope Foundation that I have a need, they immediately start looking at all the connections they have globally to help me find the resources that I need and that my team needs to move forward."

CAMERON TALBOT
PROGRAMS DIRECTOR AT OAK LIFE

#### The Collective

2023 saw the blooming of an idea to host a network we call The Collective. This is a group for passionate individuals who want to learn and collaborate in solving the global orphan crisis. We do this through monthly learning events and through the WhatsApp community of the same name.



#### **ROUNDTABLE**

A Collective Roundtable is an event open to the public where we bring subject matter experts together to discuss a specific topic with participants.



#### **TOWN HALL**

A Collective Town Hall is an online members-only meet-and-greet geared towards learning about the good work being done around the world.



#### **FOCUS GROUP**

A Collective Focus Group is a curated conversation about a specific topic. Often, these Focus Groups pop up due to conversations that happened in a Roundtable or Town Hall.

## **Volunteer Programs**

We improve more lives than just those of vulnerable children and their caregivers. Volunteers are a powerful force in our mission to love and serve the children, and they tell us how the work changes their lives as well. In 2023 we hosted our **10,000th service trip volunteer** on one of **42 trips**. We also felt the love from those volunteers who lived at the orphanages for extended periods, and from our large volunteer support staff for our United States headquarters. Our work to give children hope wouldn't be possible without our volunteers!



**SERVICE TRIPS** 

49,468 Hours 1,486 Volunteers

#### **OFFICE**

5,732 Hours57 Volunteers

#### **EXTENDED**

3,362 Hours2 Volunteers

One of my favorite things about our A Child's Hope trips are the tight connections that are instantly made with the group you serve with, the caregivers and the amazing children. Giving these children time, attention, and love are definitely in my file of most important and favorite memories."

DIANA HODGES
VOLUNTEER ON MULTIPLE SERVICE TRIPS

I have absolutely loved volunteering for A Child's Hope Foundation! Everyone is so welcoming and there is a great sense of community and purpose here. I have learned more about myself and what I am good at, including acquiring practical skills that I intend to take into my future career. I have been given opportunities to apply my strengths to ultimately help the children."

LYDIA PEDROZA
STRATEGIC INITIATIVES INTERN

58,562

**HOURS FROM** 

**VOLUNTEERS** 



On the day of their retirement in 2021, Karl and Marsha Stum took their experience raising eight children and drove their van from Vancouver, Washington, to Nuestra Familia Orphanage in Tijuana, Mexico. Their initial commitment was to live onsite for 12 months, to develop a goal-setting program for the teens, and to mentor the 30 children at the home. The Stums chose to extend their volunteer time to December 2023.

### EXTENDED VOLUNTEERS: HIGHLIGHTS FROM THE STUMS' 29 MONTHS OF SERVICE

- Help children experience new activities and establish exercise routines. They took some of the children hiking, rock climbing, running and even tried parkour. Karl helped them fix flat tires before riding bicycles.
- **Promote children's literacy.** They organized pizza and movie nights to celebrate the kids reaching their reading goals. For the teen girls, they organized a sleepover in the library and cooked breakfast together.
- **Facilitate outings.** The Stums chaperoned kids to participate in school sports, attend their first play, and go shopping at a mall. These outings taught the teens the basics of social transactions, something important to their development as citizens.
- Mentor children toward adulthood. They held Plan de Vida meetings to help the children set goals. They counseled with young adults who have aged out of the home to understand how to help the older teens make that transition.
- **Celebrate holidays.** The Stums procured Christmas trees, made sugar cookies with the kids, sewed holiday pageant costumes, and led service projects. They took the teens to serve food at a soup kitchen and distributed 45 fleece blankets made by all the children.
- **Overnight camping.** They led small-group camping expeditions and taught the children about gear, pitching tents, building fires, and cooking outdoors.

#### IN KARL & MARSHA'S WORDS...

These children have experienced significant trauma in their lives, including neglect, abandonment, emotional, physical and sexual abuse. These wounds take a long time to heal, and cause children to have little hope and lack of vision for their futures. Their prospects for successful, independent life when they turn 18 are normally not good. We have witnessed that consistent love and nurturing over time heals their hearts so that they believe in themselves and their future. It has been our privilege to love and serve these beautiful children, to help them feel that they truly matter.

This orphanage and many others are doing a wonderful job with limited resources, but rarely have sufficient staff, time, and funds to implement activities and programs. We recommend other individuals and couples consider becoming extended volunteers where they can make a positive difference in the lives of children.

We better understand the vision of A Child's Hope Foundation to systematically help orphanages thrive in order to help children heal and thrive. We endorse their efforts toward meaningful interactions with children through volunteer trips, supporting and training orphanage directors and caregivers, and interactions at the government level to enhance policy and programs. We are honored to be associated with A Child's Hope Foundation.

The single most impactful thing we have learned from our experience is that when people show and give love to each other every day, the love of God can be felt in a very palpable way.



## **Donors Taking Initiative**

The needs of orphans and their caregivers are vast and varied. Part of the support we give to our partners, and to donors and volunteers who want to support specific initiatives, is to facilitate projects that orphanage leaders have identified on their Improvement Roadmaps. This year we channeled \$961,433 plus assorted goods to the **children.** From playgrounds to kitchen appliances, medical care to mattresses, caregiver trainings to orphanage libraries—and so much more—our donors help us give what each Orphanage Partner needs to create a thriving home.

One of our donors fundraised \$101,472 to build a small park at Esperanza Orphanage. We love donors who take initiative to improve kids' lives!





In April, a teen at Rancho de los Niños was diagnosed with a tumor near his brain that was causing alarming nose bleeds. Within three days, our donors accumulated \$9,681 for his emergency, life-saving surgery. He has fully recovered and is loving life again!



\$18,532 was given to increase the salary of 18 babas in Bulgaria. "Baba" means "grandmother", and while this support staff can be men or women of any age, most are older women who put in part-time hours to visit the children, help them with homework, play or read together—babas bring the love!

\$480 paid for transportation and registration fees for 15 caregivers from three children's homes in Kenya to attend a Trauma-Informed Childcare training. With almost no previous education about how to respond to trauma, these adults now have skills for helping the children in their care.





To support improved education, we funneled \$465 to help 92hands send 13 youth to secondary school in Uganda. This amount covered their school fees and materials. Some of these children had never been to school before. One teen expressed his thank you in a video, sharing that he is now on his dream path of becoming a veterinary doctor.

## FINANCES.&. Fundraising



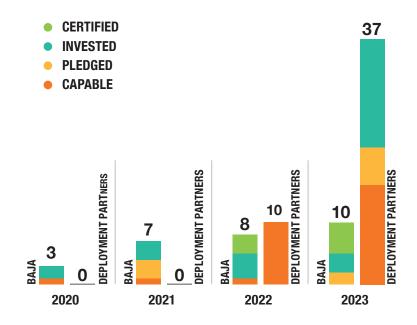
- 23 TOGETHER WE ARE SCALING OUR IMPACT
- 24 2023 FINANCIAL STEWARDSHIP

## Together We Are Scaling Our Impact

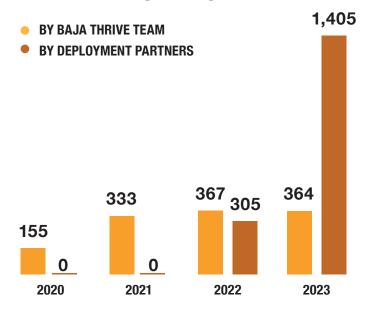


For the first time in our history, last year we more than doubled the number of children we reached despite seeing a dip in our donations. The cost of per-child support through our programs and grants is decreasing. As donors are attracted to our cause, their dollars now go further to help more kids.

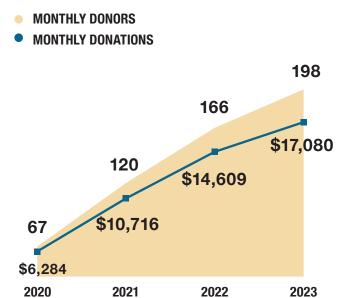
#### HOMES IN THE THRIVE PROGRAM



#### **KIDS REACHED**

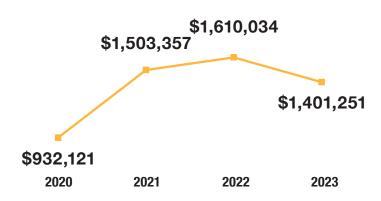


#### MONTHLY DONATIONS

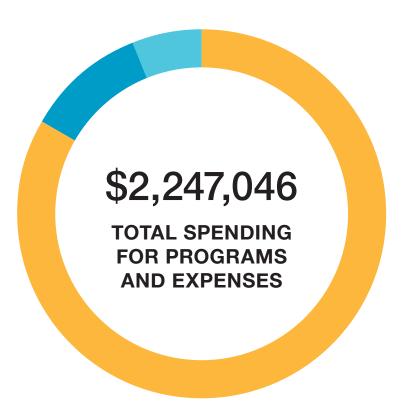


#### **TOTAL DONATIONS**

Excludes Service Trip Fees



## **2023 Financial Stewardship**



- ADMINISTRATIVE SPENDING \$238,637 | \$11%
- FUNDRAISING SPENDING \$133,541 | 6%
- PROGRAMS SPENDING \$1,874,868 | 83%

We have changed our fiscal reporting to a calendar-year basis. All reported numbers are from January through December 2023.

## DISTINCTIONS FROM CHARITY RATING SITES:





Platinum Transparency 2023 Candid.



